

DATE: 3/11/26

TO: 911 Emergency Response Advisory Committee

FROM: Shannon Hardy, Division Manager

WCSO 775 772-1052 shardy@washoecounty.gov

THROUGH: Darin Balaam, Washoe County Sheriff

Telephone: (775) 328-3010, Email: DBalaam@washoecounty.gov

SUBJECT: RECOMMENDATION TO APPROVE REIMBURSEMENT FOR: **Replacement Monitors**

SUMMARY:

Replacement Monitors: The Communications Center purchased replacement computer monitors for several dispatch console workstations after existing units became inoperable. The monitors are required for dispatch personnel to access computer-aided dispatch (CAD), radio, and call-handling systems used during emergency operations. Replacing these monitors ensures dispatch staff can effectively perform essential call-taking and dispatch functions.

NRS APPLICABLE: NRS 244A.7645

Provides approval of costs associated with purchasing, leasing or renting the equipment and software necessary to operate the Communication Center.

STAKEHOLDER REVIEW (s)

Stakeholders are the area primary Public Safety Answering Points (PSAP) – Washoe County Sheriff’s Office Communications, City of Sparks Emergency Communications and City of Reno Public Safety Dispatch, and each PSAP’s contracted Agencies.

PREVIOUS ACTION & BACKGROUND

Several monitors at the dispatch consoles had become completely broken and were no longer functional. Due to the age of the console equipment and associated technology, compatible replacement parts for the existing monitors were no longer available. As a result, new monitors were purchased to restore full functionality to the affected dispatch workstations and ensure reliable access to the systems required for emergency communications operations.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Board approve the request presented by Washoe County Sheriff's Office Communications Center, to fund the invoice amount NOT TO EXCEED: **\$3236.97**

POSSIBLE MOTION

Move to approve that the E911 Emergency Response Advisory Board approve the request presented by Washoe County Sheriff's Office Communications Center, to fund the Annual invoice amount NOT TO EXCEED: **\$3236.97**

WASHOE COUNTY SHERIFF'S OFFICE AUTHORIZATION FOR PURCHASE

Method of Purchase: Procard Purchase Order SPO

 Maria Diaz is authorized to purchase the following item(s).

Date of Purchase	Vendor	Description of Purchase	Estimated Cost	# of Item(s) Ordered	Actual Cost
2/26/2026	AMAZON	Dell 43" P4317Q Ultra HD 4k Multi Client Monitor	\$1,078.99	3	\$3,236.97
			\$0.00	0	\$0.00
			\$0.00	0	\$0.00
			\$0.00	0	\$0.00
			\$0.00	0	\$0.00
			\$0.00	0	\$0.00
			\$0.00	0	\$0.00
				Total	\$3,236.97

Estimated cost should include shipping and handling, freight, etc.

Cost Center / Internal Order: **150820**
G/L Account: **711504**

EPLS Checked - attach documents to claim: Yes N/A


Insurance verified - required if vendor will be on-site Yes N/A

Barcode Required - If yes, barcode request must be completed Yes N/A

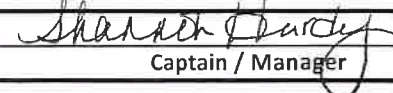
Comments:

(3) Replacement call taking monitors for dispatch- Grant Funded

I acknowledge that the use of my Washoe County Procurement card is for the above purchase(s). I understand that Washoe County does not pay tax, and that I will be responsible for verifying that no tax was charged for this purchase. I further acknowledge that I understand that I am authorized only for the above purchase. I understand that the following documents must be scanned and emailed to the Administrative Accounting Office immediately after receiving these items: completed copy of this form, all receipts, the EPLS verification, verification of vendor's insurance. I understand that if I do not provide these documents and receipts that I will be fiscally responsible for the purchases, and that I am responsible for any tax charged and not recovered from the vendor. Tax ID# 88-6000138.

	3/2/26
Signature of Person Making Purchase	Date

Purchases approved by:

	3/2/26
Captain / Manager	Date



Final Details for Order #114-1087838-8449009

Order Placed: February 26, 2026
Amazon.com order number: 114-1087838-8449009
Order Total: \$3,236.97

Business order information	
GL code:	150820

Shipped on February 26, 2026	
Items Ordered	Price
3 of: Dell 43" P4317Q Ultra HD 4k Multi Client Monitor, Black/Silver	\$1,078.99
Sold by: Aventus Systems (seller profile)	
Business Price	
Condition: New	
Shipping Address:	Item(s) Subtotal: \$3,236.97
Maria S. Diaz- Admin Services	Shipping & Handling: \$0.00
911 Parr Blvd.	-----
Reno, NV 89512	Total before tax: \$3,236.97
United States	Sales Tax: \$0.00
Shipping Speed:	-----
Standard Shipping	Total for This Shipment: \$3,236.97

Payment information	
Payment Method:	Item(s) Subtotal: \$3,236.97
MasterCard Last digits: 1337	Shipping & Handling: \$0.00
Billing address	-----
Maria S. Diaz	Total before tax: \$3,236.97
1001 E 9TH ST	Estimated Tax: \$0.00
RENO, NV 89512-2845	-----
United States	Grand Total: \$3,236.97
Credit Card transactions	MasterCard ending in 1337: February 26, 2026: \$3,236.97

To view the status of your order, return to [Order Summary](#) .

